

# GRIEVANCE PROCESS



## TALK TO A COACH

Most concerns can be dealt with immediately by discussing with your coach either before or after your class!

## WELFARE

If the concern or complaint is a private matter and/or is about one of the Links GC team, you can contact the Welfare Team.

Email:  
welfare@linksgymnastics.com

## CLUB MANAGER

Email our club Manager and document the complaint in writing. The club manager will be able to review, address and reply to the concern or ensure it is forwarded to the relevant team member.

Email:  
info@linksgymnastics.com

## CLUB DIRECTOR

If the club manager is unable to resolve the complaint or you feel a further review is required, the issue will be escalated to the Club Director

Email:  
linksgymnastics@gmail.com

Links GC welcomes constructive feedback on all aspects of the club. If you would like to raise any issue, concern or grievance please talk to us!

